**Suggested Readings and Resources**


Davis R. “Wrong site” surgeries on the rise. USA Today. April 17, 2006


**McManus v Donlin,** 23 Wis 2d 289, 300; 127 NW2d 22, 27-28 (1964).


*Ricks v Budge*, 91 Utah 307, 314; 64 P 2d 208, 211 (1937).


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The Plan-Do-Study-Act (PDSA) cycle was originally developed by Walter A. Shewhart as the Plan-Do-Check-Act (PDCA) cycle. W. Edwards Deming modified


Wachter RM. Why diagnostic errors don’t get any respect—and what can be done about them. *Health Aff (Millwood)*. 2010;29(9):1605-1610.


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