Moral Psychology and “Difficult” Clinician-Patient Relationships

From the Editor
  Interrogating Assumptions about “Difficult” Patients and Situations 319
  James Aluri

Ethics Cases
  Do Physicians Have an Ethical Duty to Repair Relationships with So-Called “Difficult” Patients? 323
  Commentary by Micah Johnson

  How Should Physicians Respond When Patients Distrust Them Because of Their Gender? 332
  Commentary by Monica Peek, Bernard Lo, and Alicia Fernandez

  How Should Clinicians Respond to Medical Requests from Clinician Family Members of Patients? 340
  Commentary by Andrew Thurston

Podcast
  Rethinking So-Called “Difficult” Patients: An Interview with Dr. Autumn Fiester

The Code Says
  AMA Code of Medical Ethics’ Opinions Related to Moral Psychology and “Difficult” Clinician-Patient Relationships 347
  Danielle Hahn Chaet

Medical Education
  Reflection-Based Learning for Professional Ethical Formation 349
  William T. Branch, Jr., and Maura George

  Courage and Compassion: Virtues in Caring for So-Called “Difficult” Patients 357
Michael Hawking, Farr A. Curlin, and John D. Yoon

**Repairing “Difficult” Patient-Clinician Relationships** 364
Denise M. Dudzinski and Carrol Alvarez

**In the Literature**
Forty Years since “Taking Care of the Hateful Patient” 369
Richard B. Gunderman and Peter R. Gunderman

**State of the Art and Science**
Lessons about So-Called “Difficult” Patients from the UK Controversy over Patient Access to Electronic Health Records 374
Federica Lucivero

**Policy Forum**
Roles of Physicians and Health Care Systems in “Difficult” Clinical Encounters 381
Elizabeth S. Goldsmith and Erin E. Krebs

**History of Medicine**
How Navigating Uncertainty Motivates Trust in Medicine 391
Jonathan B. Imber

**Images of Healing and Learning**
Nested Tensions in Care 399
Artwork and captions by Merel Visse

**About the Contributors** 406